



NASCA 2015 State Top five pain points selected

April 2015

NASCA realizes that state leaders deal with tough issues daily – whether they are general services, infrastructure, financial or personnel-related. NASCA surveyed its state members and identified their top five pain points to address in the coming program year, plus at the Annual Institute and Management and Leadership.

1. Creating a culture change
2. Lack of shared enterprise vision
3. The ability to recruit and retain best staff
4. Agency customer relations
5. Inadequate funding and budget constraints

For additional information, contact Shawn Vaughn at svaughn@AMRms.com.



National Association of State Chief Administrators

201 East Main Street, Ste 1405, Lexington, KY 40507 Phone: (859) 514-9156

E-mail: svaughn@AMRms.com Website: www.nasca.org Twitter: @NASCAorg