



NASCA

National Association of
State Chief Administrators

2018 – 2019

Top Policy and Administrative Priorities of State Chief Administrators

1st

Recruiting, Retention, Succession Planning

2nd

Workforce Talent Management

(Mentoring, Training, Leadership Development, Performance Management, Workforce Life Cycle, Pensions)

tied for
3rd

Organizational Culture Change

Workforce Training
(Hard and Soft Skills)

4th

Process Improvement

(Lean, cost savings, culture change)

tied for
5th

Facilities

(Strategic/Master Planning, Enterprise Management, Automation Tools, Deferred Maintenance)

Data Analytics

6th

Evidence/Fact-Based Organization

(Key Performance Indicator's, Data Analytics, Service Level Agreements)

7th

Procurement

(RFI/RFP, Contract Management, eProc)

8th

Enterprise IT Systems Update

(HR, Accounting, Contracting, Budgeting)