

2019-2020

TOP 10 PRIORITIES FOR STATE CHIEF ADMINISTRATORS

Policy and administrative priorities, emerging trends and strategies

1.

DRIVES INNOVATION AND CHANGE

(change management portfolio, innovation hubs, creating culture, leveraging strategic alignment across shared services to fulfill state's mission and Governor's policy priorities, customer relationships with state agencies)

2.

FACILITIES PORTFOLIO PLANNING

(deferred maintenance of existing facilities, lease vs maintain optimization, capital budgeting, new construction)

3.

CONTINUOUS IMPROVEMENT

(process redesign, strategic planning, measuring success, analyzing metrics, evidence-based decisions, Lean/Six Sigma)

4.

STRATEGIC PROCUREMENT OFFICE

(innovative procurement processes, moving from supply chain to value chain, maximize e-procurement solution utilization, cooperative contracting)

5.

BUDGET, SUSTAINABLE SAVING OPPORTUNITIES

(cost control, fiscal management, sustainable savings opportunities that could be reinvested in other priorities, dealing with budget constraints)

6.

RETENTION, EMPLOYEE ENGAGEMENT, AND SUCCESSION PLANNING

(upskilling, learning series, leadership development, supporting employees career growth, enhances performance reviews, diversity & inclusion initiatives)

7.

CONSOLIDATION/ OPTIMIZATION

(consolidation services, centralizing, shared and collaborative services, enterprise IT governance)

8.

DATA MANAGEMENT AND ANALYTICS

(data tools, data accuracy and completeness, data infrastructure and governance, metrics and predictive analytics, big data, roles and responsibility)

9.

RECRUITING

(modernizing job classifications & hiring practices, attracting new workers)

10.

TECHNOLOGY & DIGITAL GOVERNMENT

(cloud services, framework for digital services, broadband/ wireless connectivity, procuring emerging technologies, utilizing business intelligence tools, digitization and automation)

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