



## NASCA 2014 State Top five pain points selected

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NASCA realizes that state leaders deal with tough issues daily – whether they are general services, infrastructure, financial or personnel-related. NASCA surveyed its state members and identified their top five pain points to address in the coming program year, plus at the Annual Institute and Management and Leadership.

1. The ability to recruit and retain best staff
2. Creating a culture change
3. Back office business functions such as IT
4. Building and facility maintenance
5. Inadequate funding and budget constraints

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